



# PARENT UPDATE

December 2017

*We wish all families a wonderful Christmas and New Year. Farewell to those families who are moving on to schooling and/or different services next year, and a very warm welcome to the new families who have just joined our service.*

## **How to encourage good behaviour in your child**

A positive and constructive approach is often the best way to guide your child's behaviour. This means giving your child attention when he behaves well, rather than just applying consequences when he does something you don't like. Here are some practical tips for putting this positive approach into action.

[http://raisingchildren.net.au/articles/encouraging\\_good\\_behaviour.html/context/727](http://raisingchildren.net.au/articles/encouraging_good_behaviour.html/context/727)

## **Public Holidays and Annual Leave**

Parents often call the office to ask "Do I have to pay for a public holiday?" and "What about when my educator is on leave?" Charging practices are commercial decisions made independently by individual child care service providers and are not a matter regulated by family assistance law. This includes the widely-used practice of charging for public holidays that fall on your regular booked day. This practice is used by child care service providers because child care workers, like most employees, are entitled to be paid for public holidays when they would otherwise be at work. Please refer to your contract from your educator for terms and conditions.

**Compliance for sign-in sheets** Sign in sheets have to be compliant in order for CCB/CCR to be paid. This means that children must be signed in and signed out correctly, and that all absences must be signed. Unfortunately, educators are having ccb payments recalled from them as parents are not correctly signing their attendances each week. This will show as a higher gap fee on your invoice. Please take care to sign in and out for each session with accurate times for arrival and departure every week.

## **Helping your child have a positive start to school** - <https://www.maggiedent.com/blog/getting-little-ones-ready-big-school/>

A positive start to school will help your child develop a lifelong love of learning. Maggie Dent, commonly known as the "queen of common sense", has become one of Australia's favourite parenting authors and educators, with a particular interest in the early years, adolescence and resilience. Maggie is an advocate for the healthy, common-sense raising of children in order to strengthen families and communities.

**New parenting resource** - Babies and children are learning through every experience. Make your child's early years count by supporting their learning and development each day. [The Early Years Count website](#) is a great place to start. Make the most of this website by completing five questions to find personalised tips and activities, to support your child's early learning and development.

**Office closure** The coordination unit office will be closed from Friday 22.12 2017, re-opening on Tuesday 02.01.18.

**Manager:** Cathy Bavage **Educational Leader** Lisa Meyer **Coordinators:** Marie Sayers, Samantha Jackson Van-Hummel, Karen-Lea Simmers **Business Support:** Rochelle Chisholme, Natasha Staal