



PARENT UPDATE

July 2018

New Child Care Package Update

To all our families, thank you for your patience with our service as we navigate the Child Care Subsidy System. To say the last three weeks have been a challenge would be an understatement. We are pleased to confirm that we have been submitting all child care attendances on time. This process is done every Monday for the previous week care arrangement. It is taking the department 4-5 days to process the attendances and forward the CCS payments to WFDC. Unfortunately, the reporting part for FDC has not been made available to us, so educators are unable to provide invoices that show how the CCS was applied. We are working very closely with our software developer and anticipate this will be resolved next week.

In the meantime, all eligible families will be able to action their Gap Fee amount via your MyGov. To do this log into MyGov, click on Centrelink, Menu, Child Care Subsidy summary, view details of your child with WFDC. The next screen will give you an update of the Total Cost of Care and the CCS paid (less 5% withholding). The difference between these two amounts is the amount that is due to your educator.

New Child Care Package – Frequently Asked Questions

Withholding – 5% Because some families are unable to estimate their income accurately, 5 per cent of your weekly Child Care Subsidy entitlement will be withheld. Following reconciliation, if you haven't received enough Child Care Subsidy based on your adjusted taxable income, you will receive a lump sum payment. If you have been paid too much Child Care Subsidy, you will have a debt to repay.

A fact sheet about CCS or further FAQ can be found on our website at: <http://www.wynnumfdc.org/links/>

Did you previously claim a lump sum payment?

Are you aware that the new Child Care Subsidy cannot be claimed as a lump sum at the end of the 2018-19 financial year? Families can still submit a lump sum claim for Child Care Benefit or Child Care Rebate for any approved child care used in the 2017-18 financial year. These claims need to be submitted by 30 June 2019.

Quality Improvement Plan – update in progress

WFDC continues to assess the programs and practices at the service against the National Quality Standard and National Regulations. We use this information to identify areas for improvement as well as documenting and celebrating the service's strengths. The aim of the QIP is to help us self-assess our performance in delivering quality education and care, and to plan future improvements. We will continue to advise on our QIP via this update.

Community Childcare Incorporated (CCI) review

Our approved provider, CCI, is moving through some significant changes and we can now confirm that Brisbane and Bayside FDC will cease to hold a Service Approval as from 31/7/18.

CCI continues to be the approved provider for Wynnum FDC and Children @ Bay Terrace child care centre.

The Management Committee manual and the CCI constitution is currently under review. We anticipate there may be changes to the operational model of the CCI Committee and we will keep you up to date via this update.