

WYNNUM



Family DAYCARE

**“Caring for the South East Suburbs”**

# ANNUAL REPORT

## 2018

Rated  
**EXCELLENT**  
by ACECQA



## **Farewell Jenny Phillips**

We would like to acknowledge Jenny's retirement, her last day with WFDC being Thursday 29<sup>th</sup> March. Jenny has held the educator representative position for WFDC at the management and advisory committees where she has been a voice for educators for 32 years. Jenny has also contributed to the trivia night and for 20 years was instrumental to the success of our fundraising night. Jenny's commitment to the industry has been amazing and greatly valued, her capacity to extend beyond the management of her own childcare business to participate in stakeholder engagement and advocacy consistently for the FDC sector. Jenny has played a pivotal role in the strength of FDC in our community and has been a part of many children's lives.

We wholeheartedly wish Jenny and her family all the very best for the future.

## **Service Support**

Penny Gordon: Wynnum FDC's long term association with Penny Gordon continues to prove enormously valuable to the successful functioning of the team. Penny conducts regular supervision sessions that focus on professional development, reflection, goal setting, and recognition of achievements.

We are very fortunate to have ongoing contact with Penny and wish to express our great appreciation for Penny's input.

## **Projects**

Tere Vaka Service Review – Future Focus

1. Healthy Relationships and Partnerships
2. Operating with an explicit business approach
3. Distributive Leadership Structure and Processes
4. Maintaining open systems
5. Embracing Change and Innovation
6. Learning and Development

## **Recommendations**

I really feel that we are implementing most of the recommendations offered within the report.

I spent my time trying to see where the "where to now was ". In the past the external reviews gave a clear indication of what new programs were needed by educators, children and families; I am having trouble recognising anything else rather than marketing increase. In order to market successfully you need to be able to differentiate yourself from the pack on many levels. These levels need to be reflected on by the individual educator and implemented within their own businesses in their local areas. Some educators do this extremely successfully and as a result raise the entire profile for Family Day Care.

## **Child Care Subsidy IT working group - Natasha**

The agenda covered items such as the update on progress of reform and IT project with key milestones dates so far met for vendors; operation policy discussion around enrolments and the CCS withholding. Updates on data migration with current issues and next steps. We viewed the PRODA site and discussed registration for all personnel and educators. There was an opportunity to view the DHS system and what DHS staff use when families call through

The implementation of the Child Care Subsidy System continues to consume a fulltime workload. This is due to the failure of the department to support family day care business structure. This is evident as other education and care models are not experiencing the same issues. Natasha, with the support of Lisa, are continuing to work through the 'bugs' and have a dedicated account manager at HubWorks! that manages all ticket/job requests. ACCS criteria has proved the most challenging to implement due to the required documentation/certificates as evidence. While the data is implemented in HubWorks! it needs to match the Provider Entry Point (PEP) for subsidy to be paid. We have established contact with the Child Wellbeing team within ACCS at the department for assistance.

### **Professional conversations**

Rhonda Livingstone: National Educational Leader. ACECQA

The full team participated in a teleconference (January 11) to discuss the proposed development of an Educational Leadership team. Quality Area 7 in the NQS ensures an educational leader lead the development and implementation of educational programs in the service. We are interested in exploring how this role can be undertaken by a team of educators. We believe the team is richer when different perspectives and ideas are shared and to continue creating a culture that values diversity. Rhonda is looking forward to hearing about our findings and how we will explore the themes of practice being embedded, critical reflection and meaningful engagement.

We received an invitation to participate in research conducted by the Social Policy Research Centre UNSW. The focus is on Family Day Care: Supporting High Quality through Regulatory Incentives. We, as a team have responded to the document in writing.

Wynnum Family Day Care is currently working collaboratively with Inclusion Support and The Health Hub Belmont in order to develop an Innovative Solutions Program that supports inclusion for children and families with additional needs and challenges. The program is to primarily support and capacity-build educator practice in working with the children and families. Our business case has been submitted and we are awaiting approval and funding notification.

Bindi Lascelles, Authorised Officer – Early Childhood Education and Care Metropolitan Region (Mt Gravatt) Department of Education visited the service for an unannounced spot check. The outcome was positive, no changes to be made. An announced spot check will be in October, with 3 educators visited.

Research Project: Distributed leadership in family day care, managed by Associate Professor Susan Irvine. If successful the project will commence February 2019. Our service will be participating in this study.

## Events

### 30th Birthday celebration

The FDCA Jigsaw Magazine featured a story about our service. The morning was enjoyed by the limited participants, although hard to estimate numbers due to the size of the venue.

### FDCA Conference

The conference themes of Professional Practice, Relationships, Flexibility, Autonomy and Diversity and Social Support reflect the areas that were identified in the Perspectives on quality in Australian Family Day Care report as being key aspects of quality as identified by families, educators and coordination unit staff.

Six educators were funded to attend the conference along with 2 staff. This opportunity has invigorated all who attended and we are now looking at methods to share the learnings amongst the whole service.

The conference culminated in being inducted into the FDCA Hall of Fame

### Children's Christmas Party

Our joint adventure with Children @ Bay Terrace was again successful. The Wynnum Men's Shed was a positive inclusion, supplying all the equipment and cooking the 1000 sausages and we were fortunate with the weather. This is a big commitment for all staff, our thanks go to the Centre staff and Bex who worked tirelessly with only 3 team members from our service able to attend on the night

## CCI

Each year we thank the committee for their ongoing commitment to early childhood. It never seems to be a big enough token of our gratitude because maintaining a voluntary commitment to this organisation is a huge undertaking.

A very special thank you goes out this year to Denise Robinson who had been with CCI for nearly 30 years. Denise started working with the three services in 1998, becoming Secretary in 1992 and then taking on the position of President in 1993. To have held this position for 14 years shows Denise's dedication to CCI and every person who is a part of Wynnum Family Day Care, Brisbane & Bayside Family Day Care, and Children @ Bay Terrace.